

Jason M. Monahan, PhD, NP, NEA-BC

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Education

University of Phoenix, Phoenix, AZ

- Doctorate in Management: September/2010, GPA- 3.6 Dissertation title: “Nurse Supervisor Emotional Intelligence and Staff Nurses’ Job Satisfaction in Rochester, New York Hospitals”

State University of New York College @ Brockport, Brockport, NY

- Masters of Science in Educational Administration, 5/2004
- Bachelor’s Science in Nursing, 2012

D’Youville College, Buffalo, NY

- Masters of Science in Nursing
- Psychiatric Nurse Practitioner, graduation: 8/2021, GPA 3.77

State University of New York College at Geneseo, Geneseo, NY

- Bachelors of Science in Education, 8/2001

State University of New York at Alfred, Alfred, NY

- AAS in Nursing, 1999 (additional credit hours coursework towards B.S.N.)
- Licensed Practical Nurse, 1998

Experience

Strong Memorial Hospital, 2019-present

Nurse Practitioner (9/21-present), RN, CPEP 12/18-9/21

- Responsible for the triaging, evaluating, and general management of patients with acute psychiatric needs.
- Effective use of de-escalation techniques, assisting with physical restraints of patients, when deemed necessary.
- Prescribing/modify medications based on patient need
- Collecting specimens, lab draws, EKG’s as needed
- Educating patients in regard to their illness, community resources, when and how to seek help, if needed.

St. James Hospital, 2017-present

Nursing Supervisor, Project Nurse, Nurse Residency Coordinator

Oversee the entire operations of small rural hospital, including:

- Respond to, and participate, to Codes
- Responsible for updating all hospital policies
- Ensure all quality measures are adhered to
- Train newly hired staff
- Revise, edit, present all Nursing-related policies
- Act as a liaison between nursing and pharmacy on-call
- Accept and address all patient complaints
- Work as Direct Patient Care RN as needed
- Facilitate the Nurse Residency program, assisting graduate nurses through their first full year of service including didactics, Evidenced Based Projects (EBP) and act as their liaison when challenges arise

Roberts Wesleyan College, 2016-present

Adjunct Clinical Instructor

- Orienting and mentoring RN students to both Psychiatric and Medical/Surgical settings.
- Evaluate student performance, developing improvement plans, assisting with remediation, if deemed necessary
- Assist in development of student's critical thinking skills, taking advantage of "teachable moments."

Keuka College, 2013-present

Adjunct Instructor

- Instruct various (in-person & on-line) courses in Management, Research, and Nursing as well as serve as cohort mentors throughout thesis work.

Lourdes Hospital, 2015-2017

Director Clinical Operations

12/16-6/2017: acting Director for Clinical Education dept.

- Provide direct clinical leadership to 19 nursing departments
- Respond to, and mitigate, all complaints regardless of source
- Support 5 nurse managers
- Assisted with care of patients when census required
- Hire, terminate, and counsel staff as needed
- Worked collaboratively with physicians and mid-levels to achieve benchmarks for productivity and meaningful use metrics.
- Chaired a patient satisfaction committee which demonstrated a 28% increase over 9 months.
- Served as co-chair of Nurse Director Practice Council
- Assisted in the conversion to a new Electronic Medical Record (EMR)
- Create, revise policies and procedures
- Serve on, and chair, several committees (i.e. Ethics, Quality Improvement, Patient Satisfaction, etc.)
- Conduct on-site visits on a regular basis
- Liaison to Joint Commission while surveys are conducted

Unity Health System, 2008, 2011-2015

RN, & EOU & Emergency Dept., Specialty Care Unit (SCU)

- Triage, initiate plans-of-care, treat & monitor patients in Emergency dept., including psychiatric patients.
- Serve as charge nurse in an Emergency Observation Unit (EOU)
- Assisted on a special assignment for 8 months in Special Care Unit (SCU) serving outpatients pre and post procedure who were there for same-day procedures (i.e. G-tube insertions, cardiac catheterizations, cardioversion, fistula placements/checks, paracenteses, pacemaker placements, etc)

Finger Lakes Health, 2009-2011

Nurse Manager

- Oversight of 2 Nursing units (1) 34 bed Medical/telemetry unit, (2) 15 bed Acute rehabilitation Unit (total of 65 employees)
- Responsible for hiring, discipline, termination, skill development, training, evaluating employees
- Ensure high quality, patient-centered care occurs daily
- Implement service-recovery measures

Travel Nurse, 10/06-2020

- Serve as staff nurse or supervisor at various hospitals or long-term care facilities for 4-13 week contracts in psychiatric or medical/surgical/supervisor roles.

Joint Education and Training (JET), Elmira, NY, 2/05-2017**Course Instructor/Board member**

- Develop course outlines and instruct various ANCC accredited courses for management/staff utilizing high tech media presentations.
- Courses developed: The New Nurse Manager; Time Management/Organization; The Healthcare Manager, Progressive Discipline, Teaching Adult Learners

Rochester General Hospital, Rochester, NY 7/05-2/07**Charge RN**

- Serve as floor nurse on a Pulmonary Intensive Care unit that includes patients on ventilators, CPAP, BiPap, and cardiac telemetry.
- Focused leadership tasks by working hands-on with physicians, staff, and patients to ensure and maintain the highest level of quality care was being delivered.
- Awarded “Clinical Excellence in Documentation” (2005)
- Implemented a practice of *Management by Walking Around* (MBWA)

St. James Hospital, Hornell, NY, 7/04 – 7/05**Manager, Director of Staff Development**

- Manage the daily activities within a 40 bed sub-acute setting including overseeing 49 employees
- Develop, revise a 2.6-million-dollar budget and explain monthly variances
- Routinely audit records and charts to ensure quality care is being delivered and document on appropriately, assisting with state surveys
- Interview, check references, train newly hired staff
- Continuously evaluate staff, implementing progressive discipline when needed
- Plan & implement staff in-services using technology integration

Medical Staffing Network, 4/05-9/07**Charge RN, Certified Nursing Assistant (CNA) Instructor**

- Responsible for the entire operations of 100-260 bed various acuity facilities.
- Fill in at various hospitals & nursing homes in the capacity as Nurse Educator or Charge RN.
- Supervise, evaluate, educate, and discipline staff as needed.

Avon Nursing Home, 3/1999 – 3/2001**Registered Nurse/Charge Nurse/In-Service Coordinator**

- Responsible for supervising both Nursing and ancillary staff in a long-term care facility
- Interviewed prospective employees and trained new employees.
- Discussed and initiated benefit plans, life insurance plans, and 401K's
- Planned and conducted bi-monthly staff development courses using various technologies.

Private Duty Home Care Nursing, 8/99-5/05**Registered Nurse**

- Self employed in all aspects of homecare Nursing including, but not limited to patient education, post-surgical wound treatment, IV administration, blood draws, care of ventilated patients, hospice patients, & quadriplegic patients

Professional Development Courses/Certifications

- Patient Centered Medical Home (PCMH) Subject Matter Expert
- Nurse Executive Advanced (Board certification)
- Advanced Cardiac Life Support (ACLS)
- Train-the-Trainer for NYS In-service coordinators as well as Certified Nursing Assistant training course

Computer/Technology Skills

- Microsoft Word, SPSS Statistics, Power Point, I-Movie, Smart-board, Microsoft Excel, Meditech certified, EMR's: Cerner, Meditech, Epic

Professional Organizations

Joint Education and Training (J.E.T.)

- Served as Chairperson for Nursing Advisory & Long-Term Care Advisor Board (2005-2017, chairperson last 2 terms)
- American College of Healthcare Executives
- American Nurses Association (ANA)

