

CURRICULUM VITAE

Denise (Fitzgerald) Burgen, DNP, MBA, MS, FNP, RN

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Citizenship: USA

EDUCATION

<u>School/College</u>	<u>Field of Study</u>	<u>Degree Earned</u>	<u>Year</u>
• University of Rochester School of Nursing	Doctorate in Nursing Practice	D.N.P.	2018
• Harvard Business School Boston, Massachusetts	Managing Health Care Delivery	Certificate	2012
• University of Rochester Simon School of Business Rochester New York	Masters of Business Administration	M.B.A.	2002
• University of Rochester Rochester, New York	Family Nurse Practitioner	M.S.	1993
• Keuka College Keuka Park, New York	Nursing	B.S.N.	1985

LICENSES

- New York State Nursing License No. 379445
- New York State Family Nurse Practitioner Certification No. F330932

PROFESSIONAL HOSPITAL AND ADMINISTRATIVE APPOINTMENTS

Mosaic Health- Rochester, New York	Chief Operating Officer	2018- present
University of Rochester School of Nursing- Rochester, New York	Assistant Professor of Clinical Nursing	2010- present
UR Medicine Home Care- Rochester, New York Visiting Nurse Service of Rochester and Monroe Co.	Chief Quality & Innovation Officer	2015-2017
URMedicine Home Care- Rochester, New York Visiting Nurse Service of Rochester and Monroe Co.	Chief Clinical Officer	2013- 2015
UR Medicine Home Care- Rochester New York Visiting Nurse Service of Rochester and Monroe Co.	Interim President and CEO	2014-2015
Bausch & Lomb – Rochester New York	Corporate Health and Global Wellness	2012-2013
Kaleida Health- Buffalo General Medical Center and the Gates Vascular Institute	Senior Director of Cardiovascular Services	2011-2012
Kaleida Health- Buffalo General Hospital and Millard Fillmore Gates Hospital	Senior Director of Ambulatory Services	2010-2011
Roberts Wesleyan College- Rochester, New York	Adjunct Faculty	2010- present
Rochester Institute of Technology	Adjunct Faculty	2015- 2017
Complex Care Solutions-Caremanagers, Inc.	Nurse Practitioner	2010-2017
Medscribe, Inc. Healthcare Recruiters	Consultant	2009-2010
Midlakes Management Corporation	Chief Executive Officer	2007-2009
Via Health Medical Groups	Executive Administrator	2003-2007
Via Health Medical Groups	Director of Operations	2002-2003
Vascular Surgery Associates Rochester General Hospital	Vascular Nurse Practitioner Certified Wound Specialist	1997- 2002
University of Rochester	Faculty – Adjunct	1997- 2002

School of Nursing	Professor Clinical Preceptor	
Via Health Diabetic Foot & Wound Care Center	Vascular Nurse Practitioner Certified Wound Specialist	2000- 2001
University of Rochester School of Nursing	Faculty – Clinical Associate Clinical Preceptor	1995-1997
University of Rochester Medical Center	Vascular Advance Practice Nurse (Nurse Practitioner)	1993- 1997
University of Rochester Medical Center	Hospital Quality Assurance Liaison for Vascular Surgery	1989-1997
University of Rochester Medical Center	Team Leader for Vascular Length of Stay Total Quality Management Project	1993- 1996
University of Rochester Medical Center	Technical Director of Vascular Lab	1989- 1996
University of Rochester Medical Center	Account Manager for Vascular Lab	1989- 1996
University of Rochester Medical Center	Nurse Manager Vascular Surgery Unit	1986- 1989

MEMBERSHIP IN LOCAL AND NATIONAL ACADEMIC AND PROFESSIONAL ORGANIZATIONS

<u>Organization</u>	<u>Dates</u>
• New York State Nurses Association	1999- 2007
• Wound Ostomy and Continence Nurses Society	1999- 2003
• Sigma Theta Tau International Inc.	1999- present
• American Academy of Wound Management	1999- 2003
• Keuka College Nursing Honor Society	1999- 2007
• American Registry of Diagnostic Medical Sonographers	1992- 2002
• Society of Vascular Technology	1989- 2003
• Society of Vascular Nursing	1989- 2010
• Genesee Valley Nurses Association	1985- 2007
• Medical Group Management Association	2003- present
• American College of Healthcare Executives	2003- 2016

- Healthcare Billing and Management Association 2007- 2013
- Health Care Compliance Association 2007- 2015
- New York Organization of Nurse Executives 2011- 2020
- Finger Lakes Organization of Nurse Executives 2011- present

PRESENTATIONS

<u>Title</u>	<u>Location</u>	<u>Date</u>
• Poster Presentation- An Interprofessional Team Effectiveness Intervention for a Home Care Agency 2018 DNP Summit	University of Rochester School of Nursing Rochester, NY	10/26/18
• An Interprofessional Team Effectiveness Intervention for a Health Care Agency Collaborative Family Healthcare Association Annual Conference	Rochester, NY	10/20/18
• An Interprofessional Team Effectiveness Intervention for a Home Care Agency RC Research Webinar	Brandeis University Waltham, MA	10/4/18
• Leading Relational Coordination Change from the C-Suite to the Frontline Relational Coordination Roundtable 2018	Boston, MA Harvard University	9/28/18
• An Interprofessional Team Effectiveness Intervention for a Home Care Agency Relational Coordination Roundtable 2018	Boston, MA Harvard University	9/28/18
• BCPI Advanced & the Role of Senior Care Organizations Post-Acute 360 Conference	National Harbor, MD	6/25/18
• Poster Presentation- An Interprofessional Team Effectiveness Intervention for a Home Care Agency Best Practice Showcase 2018	University of Rochester Medical Center Rochester, NY	5/10/18
• Understanding the ABC's of ACO Alignment- Decision Health Conference	Las Vegas, NV	5/17/17
• Genesee Valley Nurses Association- Invited Speaker Transitions of Care	Burgundy Basin Inn	1/14/16
• Care Coordination Across Care Settings- Health Home	University of Rochester	12/3/15
• Accountable Health Partners Care Management Teaching Day- Wound Care	University of Rochester	11/17/15
• Transitions of Care for the Acute Stroke Patient	Strong Memorial Hospital Department of Neurology	9/18/15

• Transitions of Care- Brown Bag Lunch Series	University of Rochester School of Nursing	4/21/15
• Care Manager Education Program- Managing Transitions Module for online program	University of Rochester School of Nursing	5/1/15
• New ACO Questions Require New Conceptualization and Methods- CTSI Mini Summer Research Institute	University of Rochester School of Nursing Rochester, New York	6/19/14
• 3 rd Annual Thinking Outside the Box Seminar- Health Care	Simon School of Business Rochester, New York	4/2/10
• 2 nd Annual Thinking Outside the Box Seminar- Health Care	Simon School of Business Rochester, New York	4/3/09
• Industry Insights: A Focus on Careers in the Health Sector	Simon School of Business Rochester, New York	2/6/08
• Farash Lecture Series- Guest Speaker- Compliance in Health Care	Simon School of Business Rochester, New York	10/30/08
• Keynote Speaker- Sigma Theta Tau International Honor Society of Nursing- Omicron Beta Chapter Induction Ceremony- Leadership	Brockport, New York	11/11/06
• Women, Success, and Leadership in Business	Rochester, New York	8/24/04
• Vascular Procedures: A Review	Rochester General Hospital	4/14/03
• Vascular Clinical Learning Day	Oak Hill Rochester, New York	4/28/01
• Diagnosis and Management of Peripheral Vascular Disease	Geneva, New York	4/25/01
• Diabetic Foot Screening	Rochester, New York	11/18/00
• Diabetic Foot Care - Peripheral Vascular Disease	Batavia, New York	11/2/00
• Doppler Teaching in Vascular Disease	Rochester, New York	11/1/00
• Practical Approach to Anticoagulation SVN 18 th Annual Symposium	San Antonio, Texas	6/24/00
• Energizing Your Nursing Career SVN 18 th Symposium	San Antonio, Texas	6/23/00
• Epidemiology of Vascular Disease 18 th Annual Symposium	San Antonio, Texas	6/21/00
• Evaluation & Management of Peripheral Arterial	Salamanca, New York	5/17/00

Disease

- Outpatient Management of Peripheral Arterial Disease Rochester, New York 5/16/00
- Evaluation & Management of Peripheral Arterial Disease Scranton, Pennsylvania 4/27/00
- Evaluation & Management of Peripheral Arterial Disease Pittsburgh, Pennsylvania 4/18/00
- Evaluation & Management of Peripheral Arterial Disease Albany, New York 4/1/00
- Peer Visitation or the Preoperative Amputee Toronto, Canada 3/22/00
- Wound Care for the Home Health Nurse Rochester, New York 3/16/00
- Outpatient Evaluation & Treatment of Peripheral Arterial Disease Buffalo, New York 3/15/00
- Overview of Diabetic Foot & Wound Care Center Rochester, New York 2/15/00
- Peripheral Arterial Disease Pharmacological Management Utica, New York 11/16/99
- Peripheral Arterial Disease Pharmacological Management Orchard Park, New York 11/14/99
- Current Wound Therapies Rochester, New York 11/9/99
- Differentiation & Management of Wounds Rochester, New York 10/13/99
- Peripheral Arterial Disease Identification & Management Erie, Pennsylvania 10/5/99
- Peripheral Arterial Disease Identification & Management Harry's Harbor Place, Buffalo, New York 9/28/99
- Peripheral Arterial Disease Identification & Management The Grill at Water Street, Rochester, New York 9/22/99
- Peer Visitation for the Preoperative Amputee Society for Vascular Nursing 17th Annual Symposium, Las Vegas, Nevada 6/11/66
- Wound Care and the Vascular Patient Albany Medical Center 6th Annual Vascular Update Albany, New York 5/15/99

• Vascular Nurse Practitioner: An Innovative Role for the 21 st Century	Society for Vascular Nursing 16 th Annual Symposium Washington, D.C.	6/13/98
• Peripheral Vascular Assessment for the Nurse Practitioner	University of Rochester School of Nursing	4/14/98
• Peripheral Vascular Assessment for the Nurse Practitioner	University of Rochester School of Nursing	11/11/97
• Vascular Assessment in the Cardiac Cath Lab	Rochester General Hospital	10/13/97
• Physical Therapy in the Vascular Patient	University of Rochester Medical Center	1/16/97
• Care of the Femoral Popliteal Bypass Patient	University of Rochester Medical Center	12/3/96
• Care of the Carotid Endarterectomy Patient	University of Rochester Medical Center	11/26/96
• Peripheral Vascular Assessment for the Nurse Practitioner	University of Rochester School of Nursing	11/11/96
• Nurses Role in Prevention of DVT Panel Discussion	University of Rochester School of Nursing	10/18/96
• Heparin Therapy: Sliding Scale	University of Rochester Medical Center	10/4/96
• Embolectomy: A Case Study	University of Rochester Medical Center	6/19/96
• Ankle Brachial Index for the ICU Nurse	University of Rochester Medical Center	6/7/96
• Peripheral Vascular Assessment for the Nurse Practitioner	University of Rochester School of Nursing	4/23/96
• Storyboard Reducing Vascular Length of Stay Using a Total Quality Management Framework	Presented at the 7 th Annual National Forum of Quality Improvement in Health Care in Orlando, Florida	12/5/95
• Physical Therapy and Nursing Prevention of Deconditioning of Vascular Patients	University of Rochester Medical Center	6/2/95
• Nursing Care Rounds: Vascular Surgery Case Study	University of Rochester Medical Center	5/31/95

• Using a Doppler Correctly: For Staff Nurses	University of Rochester Medical Center	4/10/95
• Nursing Care Rounds: Vascular Surgery Case Study	University of Rochester Medical Center	4/5/95
• Reducing Vascular Surgery Patient Hospital Length of Stay	Excelsior Award Examiners	4/5/95
• Doppler Competency for the Staff Nurse	University of Rochester Medical Center	3/15/95
• Doppler Competency for the Staff Nurse	University of Rochester Medical Center	1/19/95
• Reducing Vascular Length of Stay Using a Total Quality Management Framework	University of Rochester Medical Center Board of Managers	11/14/94
• Reducing Vascular Length of Stay Using a Total Quality Management Framework	JCAHO and Baldrige Examiners	11/2/94
• Diagnosis of Peripheral Vascular Disease	University of Rochester Medical Center	10/24/94
• Reducing Vascular Surgery Patient Length of Stay Using an Interdisciplinary Total Quality Management Framework	University of Rochester Medical Center Medical Staff Committee	10/5/94
• Partners in Clinical Coordination: The Role of the Acute Care Nurse Practitioner in an Academic Medical Center Setting (Poster Session)	University of Rochester Medical Center	5/3/94
• Lower Extremity Arterial Disease Diagnosis	University of Rochester Medical Center	4/25/94
• Peripheral Arterial Assessment	University of Rochester Medical Center	4/6/94
• Femoral – Popliteal Bypass Drafts Post Operative Care	University of Rochester Medical Center	8/25/93
• Post Operative Vascular Assessment Following Orthopedic Procedures	University of Rochester Medical Center	4/29/93
• Post Operative Vascular Assessment	University of Rochester Medical Center	4/1/93
• Lower Extremity Peripheral Arterial Disease	University of Rochester Medical Center	2/17/93
• Vascular Carotid Imaging	University of Rochester	5/14/92

Medical Center

- Lower Extremity Arterial Testing University of Rochester Medical Center 4/9/92
- Vascular Non-Invasive Diagnostics University of Rochester Medical Center 3/25/92

PROFESSIONAL SERVICE

- Sigma Theta Tau International- Treasurer 2018- present
- National Society for Vascular Nursing - President 1999 - 2000
 - President Elect 1998 - 1999
 - Board of Trustees 1996 - 1998
 - Secretary 1996 - 1997
 - Chair Nominating Committee 2000 - 2002
- Genesee Valley Nurses Association- President 2002 - 2004
- Keuka College Nursing Honor Society- Secretary 2002- 2005
- Society for Vascular Nursing National Vascular Certification Exam Item Writer 1995

COMMUNITY SERVICE

- American Diabetes Association, Alert Committee 1999 - 2001
- Keuka College Nursing Division Advisory Board 1995 - 2002
- St. Christopher's Youth Liturgical Minister 1997 - 2009
- Founder and Coordinator, Amputee Coalition of Rochester 1997 - 2007
- Girl Scouts of America Troop Leader #558 1994 - 2006

AWARDS & HONOR SOCIETIES

- Sigma Theta Tau DNP Scholarly Project Award, University of Rochester School of Nursing, May 2018
- George Spencer Tracy Jr Fund in Nursing Entrepreneurship, University of Rochester School of Nursing, September 2017
- Fay Whitney Scholar- University of Rochester School of Nursing, September 2015
- Outstanding Faculty Award Roberts Wesleyan College April 19, 2021
- Outstanding Faculty Award Roberts Wesleyan College May 8, 2017

- Outstanding Faculty Award Roberts Wesleyan College May 4, 2014
- Outstanding Faculty Award Roberts Wesleyan College September 6, 2012
- Outstanding Faculty Award Roberts Wesleyan College April 12, 2012
- Women of Valor Award Finalist American Diabetes Association April 26, 2001
- Distinguished Service Award 18th Annual Symposium
Society for Vascular Nursing June 22, 2000
- 1999 Rochester Business Journal
Forty Under Forty Award Professional & Civic
Achievements in
Rochester, New York November 9, 1999
- Keuka College Nursing Honor
Society Induction for Community
Leadership October 22, 1999
- Vieve Gore Award for
Best Presentation 17th Annual Symposium
Society for Vascular Nursing June 13, 1999
- Sigma Theta Tau
International Honor
Society for Nursing Inducted as Community
Leader February 28, 1999
- Jeanne E. Doyle Excellence in
Vascular Nursing Award National Society of
Vascular Nursing June 14, 1996
- Team Leader, Quality Team of
The Year - 1995 University of Rochester
Medical Center Nov. 11, 1995

QUALITY TEAMS

(Total Quality Management)

- Non Physician Provider
Redesign Team Via Health/Rochester
General Hospital 2000 - 2001
- Patient Education Redesign
Team Strong Memorial Hospital 1996 - 1997
- Sub Acute Services Design &
Implementation Team Strong Memorial Hospital 1996 - 1997
- Cardiovascular Center Design
and Implementation Team Strong Memorial Hospital 1996 - 1997
- Physical Therapy Redesign
Team Strong Memorial Hospital 1995 - 1996

PUBLICATIONS

- Fitzgerald, D. M. (2000). Peer Visitation of the Preoperative Amputee Patient. Journal of Vascular Nursing, 2, 41-44.
- Fitzgerald, D. M. (1998). Vascular Nurse Practitioner: Development of an Innovative Role for the 21st Century. Journal of Vascular Nursing, 4, 87-92.
- Norsen, L., Fineout, E., Fitzgerald, D., Horst, D., Knight, R., Kunz, M. E., Lumb, E., Martin, B., Opladen, J., and Schmidt, E. (1997). The Acute Care Nurse Practitioner: Innovative Practice for the 21st Century. In S. Moorhead (Editor) Nursing Roles Evolving or Recycled: Series on Nursing Administration 9. Thousand Oaks: Sage Publications.
- Kienast, J., and Fitzgerald, D. (1997). Identifying and Treating Femoral Artery Pseudoaneurysms Following Invasive Cardiac Procedures. MedSurg Nursing, 6, 95-97 and 106.