

Sally A. Norton, PhD, RN, FNAP, FPCN, FAAN
Professor and Associate Dean for Research
Independence Chair, Nursing and Palliative Care
ORCID ID 0000-0001-7686-6327
CURRICULUM VITAE

601 Elmwood Avenue, Box SON
Rochester, New York 14642
Phone: (585) 275-9814
Fax: (585) 273-1270
Email: Sally_Norton@urmc.rochester.edu

EDUCATION

- 2001 Postdoctoral Research Fellowship, Oregon Health & Science University.
Sponsor: Virginia P. Tilden, DNSc, RN, FAAN, School of Nursing & Program
of Research on Ethics and End-of-Life Care
- 1999 PhD, Nursing, University of Wisconsin-Madison
Secondary Area of Concentration: Philosophy/Bioethics
Dissertation Title: Reconciling decisions near the end of life: A grounded theory
study. Chair: Barbara J. Bowers, PhD, RN, FAAN
- 1994 MS in Nursing, University of Wisconsin-Madison
- 1983 BS in Nursing, University of Iowa

PROFESSIONAL EXPERIENCE

Current

- 2019-current Professor (tenured), School of Nursing and School of Medicine & Dentistry
(Department of Medicine, Palliative Care)
Associate Dean for Research School of Nursing
- 2018-current Senior Nurse Scientist, Wilmot Cancer Center, URM
- 2014-current Independence Chair of Nursing & Palliative Care

Past

- 2008-2019 Associate Professor of Division of Medical Humanities and Clinical Ethics
Associate Professor, Department of Medicine, Division of Palliative Care
(secondary appointment), School of Medicine and Dentistry, URM
- 2008-2019 Associate Professor with Tenure, School of Nursing, URM
- 2003-2018 Co-Director of Research and Performance Improvement, Palliative Care
Division, Department of Medicine, URM

- 2010-2017 Associate Professor of Family Medicine (secondary appointment), School of Medicine and Dentistry, URM
- 2003-2008 Assistant Professor of Medical Humanities (secondary appointment), School of Medicine and Dentistry, URM
- 2001-2008 Assistant Professor, Elaine C. Hubbard Center for Nursing Research on Aging, School of Nursing, UR
- 2000 Trainee, Developing nurse scientists, co-sponsored by the National Institute for Nursing Research and National Institutes of Health Clinical Center Nursing Department, Bethesda, MD
- 2000 Trainee, Summer Seminar in Research Ethics, University of Washington-Seattle
- 1999-2001 Clinical ethics consultant and member of the clinical ethics service at Oregon Health Sciences University's Center for Ethics in Health Care, Portland OR
- 1994-1997 Registered Nurse, University of Wisconsin Hospitals and Clinics, Per Diem, Critical Care Division including adult ICU, CCU, Burn Unit and Emergency Room
- 1993-1997 Clinical Instructor/Teaching Assistant, School of Nursing, University of Wisconsin-Madison
- 1989-1994 Nurse Clinician III, Charge Nurse, University of Wisconsin Hospitals and Clinics, Trauma Life Support Center
- 1987-1989 Critical Care Registered/Charge Nurse, The Royal Adelaide Hospital Intensive Care Unit, Adelaide, AU
- 1983-1987 Registered Nurse, The University of Iowa Hospitals and Clinics, Medical Intensive Care Unit, Iowa City, IA
- 1982-1983 Psychiatric Nursing Assistant, The University of Iowa Psychiatric Hospital, Iowa City, IA

HONORS AND AWARDS

- 2021 Distinguished Alumni, University of Iowa, College of Nursing, Iowa City, IA
- 2017 Distinguished Researcher Award, Hospice & Palliative Nurses Association
- 2017 Featured Nurse Leader, American Academy of Nursing [website]
- 2017 Distinguished Graduate, Morris Community High School, Morris, IL
- 2015 Selected cohort member, *Developing from Within: Mid-Level Academic Women's Leadership Program* (nominated by the Dean and selected for second cohort of 17 faculty members from across the University), University of Rochester.

- 2014 Installation as inaugural *Independence Foundation Chair in Nursing and Palliative Care*, School of Nursing, UR
- 2013 Nurse of the Year in *Geriatrics, Hospice & Palliative Care*. Awarded by the Upstate New York Chapter of the March of Dimes
- 2013, 2015 Elaine C. Hubbard Center for Nursing Research on Aging Award, School of Nursing, UR
- 2013 American Association of Hospice and Palliative Care Medicine/Hospice and Palliative Care Nurses Association Annual Assembly, Outstanding Research Abstract Award for *Linking Prognoses, Treatment Paths & Values In Goals-of-Care Conversations*
- 2012 Fellow in the *American Academy of Nursing*
- 2012 The Jeremy A. Klainer Endowed Dean's Award in Nursing, School of Nursing, UR
- 2011 Professional Advancement Award, School of Nursing, UR
- 2009 Fellow in Palliative Care Nursing inaugural class, the Hospice and Palliative Care Nurses Association
- 2008 Critical Care Medicine 2007, paper named as one of the 7 most influential articles in palliative care, published from 2005-07 based on "the quality of the science, innovativeness, and applicability to clinicians who practice palliative medicine." Goldstein, NE and Fischberg, D. (2008) Update in Palliative Medicine, *Ann Intern Med* 148:135-140.
- 2007 Outstanding Faculty Colleague Award, School of Nursing, UR
- 2006 Elected to the National Academies of Practice as a Distinguished Practitioner
- 2002 Selected as a John A. Hartford Geriatric Nursing Research Scholar at the Summer Research Institute at New York University
- 2002 Promising New Investigator Award, School of Nursing, UR
- 2002 John A. Hartford Geriatric Nursing Research Award, Eastern Nursing Research Society
- 2000 The Ada Sue Hinshaw Nurse Scholar Award, Friends of the National Institute of Nursing Research
- 1999 Vilas Professional Development Award, University of Wisconsin
- 1998 Qualitative Section Dissertation Proposal Award of Excellence, Midwest Nursing Research Society
- 1997 Sigma Theta Tau, Beta Eta Chapter Annual Research Award
- 1997 Charles Eckburg Dissertation Scholarship Recipient
- 1994 Inducted into Sigma Theta Tau, Beta Eta Chapter
- 1992 Nursing Excellence Scholarship, American Association of Critical Care Nurses

PROFESSIONAL CERTIFICATES & LICENSURE

- 2001-present End-of-Life Nursing Educations Consortium (ELNEC), Certificate of Training
- 2001-present New York Registered Nurse: License 527463
- 1986-1996 Critical Care Registered Nurse (CCRN), the American Association of Critical Care Nurses

RESEARCH GRANTS

- 10/21-9/26 Co-Investigator, *More than a Movement Disorder: Applying Palliative Care to Parkinson's Disease*, R01 NIH/NCI. PI: Kluger, B. (2R01NR016037).
- 1/21-1/22 Co-Investigator, *A Telehealth Advance Care Planning Intervention for Older Patients with Acute Myeloid Leukemia and Myelodysplastic Syndrome*. PI: K. Loh, Cancer & Aging Research Group CARinG Pilot Grant Award.
- 7/20-6/25 Co-Investigator, Strategic Leadership Group (Bennett/Zand MPI) *The University of Rochester's Clinical and Translational Science Institute* NIH/National Center for Advancing Translational Sciences. 2UL1 TR002001.
- 6/20-5/25 Co-Investigator, *Optimizing Functional Outcomes of Older Survivors After Chemotherapy*, MPI: Janelins, M., Mohile, S., and Mustian, K. NIH/NCI 1 R01 CA249967.
- 9/20-8/23 Co-Investigator (B. Kluger and J. Holtrop MPI), "Implementing Team-based Outpatient Palliative Care as a New Standard for the Parkinson Foundation Centers of Excellence." Patient Centered Outcome Research Initiative (PCORI contract #17499).
- 7/20-12/20 Co-Investigator (B. Kluger PI), COVID Enhancement for *Implementing Team-based Outpatient Palliative Care in Parkinson Foundation Centers of Excellence*. Patient Centered Outcome Research Initiative (PCORI contract # 17499 supplement).
- 9/19-8/24 PI Pilot Study (*Connect for Caregivers*) and Director, Qualitative Methods Core, *Roybal Center for Social Ties & Aging Research*, NIH/NIA. MPI: Heffner, K. & VanOrden, K. 1 P30 AG064103-01 \$3,612,008.
- 4/19-5/20 Member, Strategic Leadership Group (Bennett/Zand MPI) *The University of Rochester's Clinical and Translational Science Institute* NIH/National Center for Advancing Translational Sciences. UL1 TR002001

- 9/17-8/18 Co-Investigator (C. Kamen, PI) *Institutional Policies, Provider Perspectives, and the Cancer Care Experiences of Lesbian Women*. Lesbian Health Fund Pilot Grant, Gay and Lesbian Medical Association. \$15,000.
- 8/16-8/17 Co-Investigator (P. Duberstein PI) *Testing Hypotheses about Socioeconomic Disadvantage and End-of-Life Care*. NIH/NCI RO1 Supplement. \$134,858.
- 7/15-6/17 Co-Investigator (PI, M. Flannery) *Patient-Prioritized Symptom Relief: Testing a novel intervention for individuals with advanced cancer and multiple symptoms*. Wilmot Cancer Center, URMC. \$25,000.
- 3/13-12/17 Co-Investigator (MPI, P. Duberstein and H. Prigerson) *Impact of a Novel Cancer Communication Intervention on Caregiver Bereavement*. NIH/NCI RO1 (1R01CA168387). \$1,020,720.
- 7/13-6/17 Site Principal Investigator 05/16-06/17 and Co-Investigator (PI, R. Gramling) *Prognosis Communication and Race in Advanced Cancer Care*. American Cancer Society (RSG-13-239-01-PCSM). \$1,760,202.
- 3/13-3/17 Co-Investigator (PI, H. Temkin-Greener) *Improving Palliative and End-of-Life Care in Nursing Homes*. Patient Centered Outcome Research Initiative (PCORI) (contract # 641). \$1,914,300.
- 1/12-1/14 Principal Investigator/Director, *Preparing the Nursing Workforce for the Current and Future Needs of Older Adults in Healthcare Systems*. New York State Department of Health Workforce Development Grant, \$134,081.
- 7/10-6/11 Co-Investigator, *Prognostic Communication in Palliative Care*. Principal Investigator: R. Gramling. Funded by the Greenwall Foundation. \$54,914.
- 4/10-3/13 Site Principal Investigator, *End-of-Life Decision Making in ICUs: Roles and Relationships of Key Players* (1R15NR012147). Principal Investigator: J. G. Baggs, Oregon Health and Sciences University. Funded by the National Institute of Health/National Institute of Nursing Research. \$120,070.
- 10/08-9/12 Co-Investigator, *End-of-Life Quality of Care in Nursing Homes* (1 R01 NR010727). Principal Investigator: H. Temkin-Greener. Funded by the National Institute of Health/National Institute of Nursing Research, \$2,173,305.
- 5/06-4/07 Co-Investigator, *Cost-Benefit Analysis of Inpatient Palliative Care Consultation*. Principal Investigator: I. Pesis-Katz, PhD, MPH. Partial support from Excellus and the Fraser-Parker Foundation, \$10,000.
- 1/07-1/08 Co-Principal Investigator, *Understanding End-of-Life Practice Patterns in NYS Nursing Homes*. Principal Investigator: H. Temkin-Greener. Funded by the

Upstate Palliative Care Research Consortium, Foundation for Healthy Living, \$71,000.

- 7/05-3/10 Principal Investigator, *Palliative Care in the Acute Care Setting* (1R01 NR008790). Funded by the National Institute of Health/National Institute of Nursing Research, \$1,403,244.
- 7/03-6/05 Co-Principal Investigator, *Palliative Care Research*. Principal Investigator: T. E. Quill, MD. Funded by the Fraser-Parker Foundation, \$150,000.
- 8/01-5/04 Co-Investigator, *ICU Culture And Problematic Treatment Limitation Cases*. Principal Investigator: J. Baggs, PhD, RN (5R01NR004940). Funded by National Institute of Nursing Research, \$677,218.
- 10/00-9/01 Principal Investigator, *Proxy decision-making near the end of life*. The Ada Sue Hinshaw, RN Scholar Grant Award funded by the American Nurses Foundation, \$4,999.
- 6/00-11/00 Principal Investigator, *Proxy decision-making near the end of life*. A pilot study funded by the Beta Psi Chapter of Sigma Theta Tau, \$292.
- 6/99-6/01 Institutional Postdoctoral Research Fellowship at Oregon Health Sciences University, School of Nursing. "*Families in Health, Illness, and Transition*." Sponsor: Virginia Tilden, DNSc, RN, FAAN. Focus on end-of-life research and ethics. (NIH/NINR T32 NRO7061-09)
- 4/97-4/99 Individual Pre-doctoral Research Fellowship. *Nurses Perceptions and Use of Advance Directives*. Dissertation research funded by an NIH/NINR National Research Service Award. \$15,865/yr. (1 F31 NRO7265-01)
- 5/95-4/96 Co-Investigator, *Building Health Systems for People with Chronic Illness*. University of Wisconsin, School of Nursing. Helen Denne Schulte with Barbara Bowers, \$5,197.

GRANTS IN REVIEW

- Oct 2021 Co-Investigator, *Evaluating the clinical efficacy of an automated device for asthma monitoring and management (ADAMM) in adolescents with asthma: A randomized controlled trial*, RO1 NIH/NINR. PI: H. Rhee.

RESEARCH MENTORSHIP & CONSULTATION

- 2020-current Mentor, Dr. Erika Ramsdale, URMW Wilmot Cancer Institute. *Decreasing Polypharmacy in Older Adults with Curable Cancers*. NIH/ NCI 1K08CA248721-01

- 2019-2021 Mentor, Dr. Mina Sedrak, City of Hope Cancer Center, Duarte CA. *Improving Clinical Trial Participation in Older Adults with Cancer*. NIH/NIA GEMSSTAR R03 AG064377.
- 2019-2021 Mentor, Dr. Sindhuja Kadambi, URMW Wilmot Cancer Institute Dept. Ob/GYN R25 Fellow
- 2019-2020 Mentor, Dr. Amber Kleckner, URMW Wilmot Cancer Institute R25 Fellow
- 2018-2020 Mentor, Dr. Yingzi Zhang, UR SON Post-Doctoral Fellow
- 2018-current Methods Mentor, Dr. Erika Ramsdale, URMW Wilmot Cancer Center
- 2018-2023 Mentor, Dr. Supriya Mohile, URMW Wilmot Cancer Center, A Patient—Oriented Research Program in Geriatric Oncology. NIH/NIA K24 AG056589
- 2018-2020 Consultant, Drs. Chris Cox & Sharon Docherty MPI, Needs and Triggers: Improving Intensive Care Unit-Based Palliative Care Delivery. NIH/NINR R21NR016743
- 2017-2019 Mentor, Dr. Fahad Saeed, URMW, CTSI KL2 Scholar Award
- 10/16-10/18 Consultant & Advisory Team, *Transforming Chaplaincy*, PI William Reynolds, Strong Memorial Hospital, URMW. Funded by the Templeton Foundation.
- 2015 Sponsor, Dr. Anne-Sophie Darlington, Visiting Scholar from the University of Southampton, UK. Funded by the Worldwide University Network.
- 2015 Methods Consultation to Jon Furuno, NIH/NINR R21 resubmission *Antimicrobial Decision Making in Hospice Care*. Oregon State University.
- 04/14-03/16 Co-Sponsor, *Teen's Experiences of Asthma Self-Management Across Life-Contexts*. J. Mammen, Principal Investigator, Individual National Research Service Award, NIH/NINR 1F31NR014952-01.
- 07/13-07/18 External Advisory Board Member for the NIH/NINR Institutional Training Grant (T32 NR014213) at Case Western Reserve University, Frances Payne Bolton School of Nursing, *Symptom Management and Palliative Care Research in Adults with Advanced Disease*. Principal Investigator: B. J. Daly
- 2013-2014 Consultant, *Teen's Experiences of Asthma Self-Management Across Life-Contexts*. J. Mammen, Principal Investigator, funded by Sigma Theta Tau Epsilon Xi, \$5,000.
- 2013-2017 Scientific Advisory Panel for “*Managing Sleep Symptoms & Modifying Mechanisms of Traumatic Stress*,” NIH/NINR (R01 NR013909). W. Pigeon & K. Heffner (MPIs).
- 2012-2013 Senior Mentor for Hospice and Palliative Care Nurses Association Research Scholars Program fellow, J. Buck, for the national Kathleen Foley Palliative Care Research Retreat.
- 10/10-10/12 Consultant, *Bridges to Healthy Transitions*, R-15 funded by NIH/NINR-NIA (1R15NR012298). Principal Investigator: J. Buck.
- 06/10-06/12 Advisor, *Prognostic Communication in Palliative Care*. R. E. Gramling, Principal Investigator, funded by the National Palliative Care Research Consortium Career Development Award.

- 04/10-04/12 Sponsor, *Patients' Perceptions of the Role of Palliative Care in Late-Stage Heart Failure*. Individual National Research Service Award for Maureen J. Metzger, 1F31NR012084-01. Funded by the National Institute of Health/National Institute of Nursing.
- 06/09-05/10 Consultant, *Perspectives on End-of-Life Care in Non-Cancer Illness*. S. Lowey, Principal Investigator funded by Sigma Theta Tau International, \$5,000.
- 01/09-05/11 Sponsor, *Perspectives of people with non-cancer illness about care at the end of life*. Individual National Research Service Award for Susan E. Lowey, 1F31NR011125-01. Funded by NIH/NINR.
- 11/08- 1/09 Consultant, *Men's Heterosexual Behavior and HIV Risk*. Principal Investigator: J. McMahon, Funded by an NIH/NIAID, D-CFAR5-23955 grant.
- 12/07-04/08 Consultant, "*Hospice Preparation of Families for the Last Hours of Life*." Principal Investigator: K. Kehl, PhD, RN. Mentored Planning Grant funded by the Oncology Nursing Society, \$2,500.
- 07/04-06/08 Internal Consultant, *Transforming ICUs to Retain Staff and Improve Unit Outcome*, (D66HP03172-01-00). Principal Investigator: G. Ingersoll, EdD, RN. Funded by the Department of Health and Human Services, \$1,349,065.
- 09/05-08/07 Consultant, *Family Surrogate Decision-Making in Advanced Cancer*, (1 R15 NR009026-01). Principal Investigator: M. A. Meeker, DNS, RN. Funded by the NINR.
- 10/99-10/02 Consultant, *Assessing the Needs of VA Patients with Advanced Cancer*. Principal Investigator: J. Schiller MD. Funded by the Department of Veterans Affairs, \$216,000.

JOURNAL PUBLICATIONS (*data based, student/mentee author)

1. *Kehoe, L., Sanapala, C., DiGiovanni, G., Yousefi-Nooraie, R., Yilmaz, S., Bauer, J., Loh, K.P., **Norton**, S., Duberstein, P., Kamen, C., Gilmore, N., Gudina, A., Kleckner, A., Mohile, S., Epstein, R. (in press). Older Adults with Advanced Cancer are Selective in Sharing and Seeking Information with Social Networks. *Patient Education & Counseling*
2. *Zhang, Y. Mohile, S., Culakova, E., **Norton**, S., Loh, K.P., Kadambi, S., et al. (2022). *The shared uncertainty experience of older adults with advanced cancer and their caregivers*. *Psycho-Oncology*. doi: [10.1002/pon.5895](https://doi.org/10.1002/pon.5895)
3. Yilmaz, S., Janelins, M., Flannery M., Culakova E., Wells M, Lin P., Loh K.P., Epstein, R., Kamen, C., Kleckner, A. S., **Norton**, S. A., Plumb, S., Alberti, S., Doyle, K., Strause, S., Spath, L., Porto, M., Montanaro, S., Bryce, K., Van Cott, J., Mustian, K., Mohile, S. G. (2022) *Protocol Paper: Multi-Site, Cluster-Randomized Clinical Trial for Optimizing Functional Outcomes of Older Cancer Survivors After Chemotherapy*. *Journal of Geriatric Oncology*. doi: [10.1016/j.jgo.2022.03.001](https://doi.org/10.1016/j.jgo.2022.03.001)
4. *Underhill-Blazey, M., Mulligan, and **Norton**, SA. (2022) Scoping review of studies involving patients with inherited cancer risk following risk reduction: non-pharmacologic symptom and quality of life interventions. *Oncology Nursing Forum*, 49(3), (pending DOI)
5. *Flannery, M.A., Mohile, S. G., Culakova, E., **Norton**, S., Kamen, C., Dionne-Odom, J.N., Grace DiGiovanni, G., Griggs, L., Bradley, T., Judith O. Hopkins, J. O., Liu, J. J., & Loh, K. P. (2021). Completion of Patient-Reported Outcome questionnaires among older adults with

- advanced cancer. *Journal of Pain and Symptom Management*, 63(2), 301-310. doi: 10.1016/j.jpainsymman.2021.07.032.
6. *Duberstein, P.R., Chen, M., Hoerger, M., Epstein, R.M., Mohile, S.G., Saeed, F., Perry, L., Yilmaz, S., & **Norton, S.A.** (2020). Conceptualizing and counting discretionary utilization: A scoping review. *Journal of Pain and Symptom Management* 59(4), 894-915. DOI: [10.1016/j.jpainsymman.2019.10.009](https://doi.org/10.1016/j.jpainsymman.2019.10.009)
 7. *Duberstein, P.R., Maciejewski, P.K., Epstein, R.M., Fenton, J.J., Chapman, B., Norton, S.A., Hoerger, M., Wittink, M.N., Tancredi, D.J., Xing, G., Mohile, S. G., Kravitz, R.L., & Prigerson, H.G. (2020). Effects of the VOICE Communication Intervention on Personal Caregiver Experiences of Cancer Care and Bereavement Outcomes. *Journal of Palliative Medicine*, 22(11), 1394-1400.
 8. *Duberstein, P.R., Kravitz, R.L., Fenton, J.J., Xing, G., Tancredi, D.J., Hoerger, M., Mohile, S. G., **Norton, S.A.**, Prigerson, H.G., & Epstein, R.M. (2019). Physician and patient characteristics associated with more intensive end-of-life care. *Journal of Pain and Symptom Management*, 58(2), 208-215. <https://doi.org/10.1016/j.jpainsymman.2019.04.014>
 9. Kamen, C.S., Alpert, A., Margolies, L. Griggs, J.J., Darbes, L., Smith-Stoner, M., Lytle, M. Poteat, T., Scout, NFN., **Norton, S.A.** (2019). “Treat us with dignity”: a qualitative study of the experiences and recommendations of lesbian, gay, bisexual, transgender, and queer (LGBTQ) patients with cancer. *Support Care Cancer* 27, 2525–2532. <https://doi.org/10.1007/s00520-018-4535-0>
 10. ***Ingersoll** LT, Alexander SC, Ladwig S, Anderson W, **Norton SA**, Gramling R. (2019) The Contagion of Optimism: The Relationship Between Patient Optimism and Palliative Care Clinician Overestimation of Survival Among Hospitalized Patients with Advanced Cancer. *Psycho-oncology*, 28 (6), 1286-1292. <https://doi.org/10.1002/pon.5080>
 11. ***Ingersoll**, L., Alexander, S., Priest, J., Ladwig, S., Anderson, W., Fiscella, K., Epstein, R., **Norton, S. A.**, & Gramling, R. (In Press) Racial/Ethnic Differences in Prognosis Talk during Inpatient Palliative Care Consultations among People with Advanced Cancer. *Patient Education and Counseling*, 102(6), 1098-1103. <https://doi.org/10.1016/j.pec.2019.01.002>
 12. *Rodenbach RA, **Norton SA**, Wittink MD, Mohile S, Prigerson HG, Duberstein PR, Epstein RM. (2019) When chemotherapy fails: Emotionally-charged experiences faced by family caregivers of patients with advanced cancer at the end of life. *Patient Education and Counseling*. 102 (5), 909-915. <https://doi.org/10.1016/j.pec.2018.12.014>
 13. *Gramling R, Gajary-Coots L, Cimino J, Fiscella K, Epstein R, Ladwig S, Anderson W, Alexander S, Han PK, Gramling D, and **Norton SA** (2019) Palliative Care Clinician Overestimation of Survival Prognosis Among Hospitalized Patients with Advanced Cancer: Frequency, Outcomes and Association with Racial/Ethnic Identity. *Journal of Pain and Symptom Management*, 57 (2) 233-240. <https://doi.org/10.1016/j.jpainsymman.2018.10.510>.
 14. *Saeed, F, Xing, G, Tancredi, DJ, Epstein, RM, **Norton, SA** and Duberstein, P. (2019) Is Annual Income a Predictor of Completion of Advance Directives (ADs) in Patients with Cancer? *American Journal of Hospice and Palliative Medicine*, 36 (5) 402-407. <https://doi.org/10.1177/1049909118813973>
 15. ***Norton, S.A.**, Wittink, M., Duberstein, P.R., **Stanek**, S. Prigerson, H.G., and Epstein, R.E., (2019) Family Caregiver Descriptions of Stopping Chemotherapy and EOL Transitions.

- Journal of Supportive Care in Cancer*, 27(2), 669-675. <https://doi.org/10.1007/s00520-018-4365-0>
16. *Kamen, C.S., Alpert, A., Margolies, L., Griggs, J., Darbes, L., Smith-Stoner, M., Lytle, M., and Norton, S.A. (2019) "Treat Us With Dignity:" Experiences and Recommendations of Lesbian, Gay, Bisexual, Transgender, and Queer (LGBTQ) Cancer Patients. *Journal of Supportive Care in Cancer*, 27 (7), 2525-2532.
 17. *Gramling R, Ingersoll L, Priest J, Berns S, Cheung K, Anderson W, Norton SA, Alexander SC. (2018) End-of-life preferences, length-of-life conversations, and hospice enrollment in palliative care: a direct observation cohort study among people with advanced cancer. *Journal of Palliative Medicine*, 22(2), 152-156. <https://doi.org/10.1089/jpm.2018.0476>
 18. *Chiafery, M., Hopkins, P., Norton, S. A., Shaw, M. (2018) Nursing Ethics Huddles to Address Moral Distress Among ICU Nurses. *Journal of Clinical Ethics*, 29 (3), 217-226. PMID: 30226823
 19. *Ingersoll, L., Saeed, F., Ladwig, S., Norton, S. A., Anderson, W., Alexander, S., & Gramling, R. (2018) Feeling Heard & Understood in the Hospital Environment: Benchmarking Communication Quality Among Patients with Advanced Cancer Receiving Palliative Care Consultation. *Journal of Pain and Symptom Management*, 56(2), 239-245. PMID: 29729348 DOI: 10.1016/j.jpainsymman.2018.04.013
 20. *Saeed, F., Hoerger, M. P., Norton, S. A., Guancial, E., Epstein, R., & Duberstein, P. R. (2018) Preferences for Palliative Care: Are Men and Women Alike? *Journal of Pain and Symptom Management*, 56 (1), 1-6. ISSN 0885-3924, <https://doi.org/10.1016/j.jpainsymman.2018.03.014>.
 21. Mammen, J., Rhee, H., Norton, S.A., Butz, A.M., Halterman, J. & Arcoleo, K. (2018). An integrated operational definition and conceptual model of asthma self-management in teens. *Journal of Asthma*. Advance online publication. doi: 10.1080/02770903.2017.1418888.
 22. *Norton, S., Ladwig, S., Caprio, T. V., Quill, T., & Temkin-Greener, H. (2018). Staff experiences of forming and sustaining palliative care teams in nursing homes. *The Gerontologist*, 58(4), 218-225. doi: 10.1093/geront/gnx201
 23. *Temkin-Greener, H., Mukamel, D. B., Ladd, H., Ladwig, S., Caprio, T. V., Norton, S. A., Quill, T., Olsan, T., and Cai, X. (2018). Impact of nursing home palliative care teams on end-of-life outcomes: a randomized controlled trial. *Medical Care*, 56(1), 11-18. doi: 10.1097/MLR.0000000000000835
 24. *Gramling, R., Stanek, S., Han, P., Duberstein, P., Quill, T., Temel, J. S., Alexander, S.C., Anderson, W., Ladwig, S., & Norton, S. A. (2018). Distress due to prognostic uncertainty in palliative care: Frequency, distribution, and outcomes among hospitalized patients with advanced cancer. *Journal of Palliative Medicine*, 21(3), 315-321. doi:10.1089/jpm.2017.0285
 25. Darlington, A., Korones, D., & Norton, S. (2018). Parental coping in the context of having a child who is facing death: A theoretical framework. *Palliative and Supportive Care*, 16 (4), 432-441. PMID: 28701245 DOI: 10.1017/s14789515170004631-10.
 26. *Temkin-Greener, H., Ladwig, S., Ye, Z., Norton, S. A., & Mukamel, D. B. (2017). Improving palliative care through teamwork (IMPACTT) in nursing homes: Study design and baseline findings. *Contemporary Clinical Trials*, 56, 1-8. doi: 10.1016/j.cct.2017.01.011
 27. Lindley, L., Herr, K., & Norton, S. A. (2017). The role of hospice and palliative care nurses in quality improvement. *Journal of Hospice and Palliative Nursing*, 19, 160-165. doi: 10.1097/NJH.0000000000000324

28. *Mammen, J., Rhee, H., **Norton**, S. A., & Butz, A. (2016). Perceptions and experiences underlying self-management behaviors and reporting of symptoms in teens with asthma. *Journal of Asthma Research*, *54*, 143-152. doi: 10.1080/02770903.2016.1201835
29. *Mammen, J., **Norton**, S. A., Rhee, H., & Butz, A. (2016). New approaches to qualitative interviewing: Development of a card sort technique to understand subjective patterns of symptoms and responses in teens with asthma. *International Journal of Nursing Studies*, *58*, 90-96. doi: 10.1016/j.ijnurstu.2015.12.011
30. Dy, S. M., Herr, K., Bernacki, R. E., Kamal, A. H., Walling, A. M., Ersek, M., & **Norton**, S. A. (2016). Methodological research priorities in palliative care and hospice quality measurement. *Journal of Pain and Symptom Management*, *51*, 155-162. doi: 10.1016/j.jpainsymman.2015.10.019
31. *Gramling, R., Stanek, S., Ladwig, S., Gajary-Coots, L., & **Norton**, S. A. (2016). Feeling Heard and Understood: A novel QI measure for patient self-report in the palliative care setting. *Journal of Pain and Symptom Management*, *51*, 150-154. doi: 10.1016/j.jpainsymman.2015.10.018
32. Gramling, R., Gajary-Coots, E., Stanek, A., Dougoud, N., Pyke, H., Thomas, M. . . . **Norton**, S. A. (2015). Design and enrollment in the palliative care communication research initiative: A direct-observation cohort study. *BMC Palliative Care*, *14*, 40. doi: 10.1186/s12904-015-0037-8
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MANUSCRIPTS IN REVIEW

1. Duberstein, PR, Hoerger, M, Norton, SA, Mohile, S, Dahlberg, B, Goldblatt-Hyatt, E, Epstein, R., Wittink MN. (in review) *The Transtheoretical Model of Seemingly Innocuous Biomedical Exuberance (TRIBE): How the Moral Emotions Fuel End-of-Life Treatment in the United States.*
2. Zhang, Z., Stein, K.F., Norton, S.A., Flannery, M.A. *An analysis and evaluation of Kumpfer's Resilience Framework (in review).*
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PUBLISHED ABSTRACTS

1. E Watson, C Sanapala, H Klepin, S Mohile, M Wittink, S Norton, D Richardson, W Dale, A Magnuson, J Mendler, J Liesveld, E Huselton, T Leblanc, A El-Jawahri, M Wong, S Yang, KP Loh (2021) Developing and adapting a patient-centered communication tool (UR-GOAL) for older patients with acute myeloid leukemia (AML) and their oncologist *Journal of Geriatric Oncology*, 12(8) S15-S16.
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BOOK CHAPTERS & REPORTS

1. **Norton**, S. A., Waldrop, D., & Gramling, R. (2014). "Interprofessional Teams, Palliative Care, and Ethics." In T. E. Quill and F. G. Miller (Eds.) *Palliative Care and Ethics: Common Ground and Cutting Edges*. (pp. 66-87) New York: Oxford University Press.
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POSTERS

1. Mohile S.G., Yousefi-Nooraie, R., Bauer, J., Patil, A., **Norton**, S., Loh, K.P., Digiovanni, G., Wells, M., Yilmaz., S., Kehoe, L., Yang, S., Epstein, R.M. Evaluating Social Network Structures of Older Adults with Advanced Cancer. (Poster Presentation during the Presidential Poster Session), Annual Scientific Meeting of the American Geriatrics Society, California, May-2020.
2. Ingersoll, L., Alexander, S. C., Ladwig, S., **Norton**, S. A., Anderson, W., Kramer, M. M., & Gramling, R., for the PCCRI Team. Types of prognosis talk in palliative care consultations and associated changes in quality of life. 12th International Conference on Communication in Healthcare (ICCH) Annual Research Conference. Baltimore, MD. October 2017. International, poster.

3. Ingersoll, L., Alexander, S. C., Ladwig, L., Kramer, M. M., **Norton, S. A.**, Anderson, W., & Gramling, R. for the PCCRI Team. *Do end of life treatment preferences drive prognosis discussions in palliative care?* 12th International Conference on Communication in Healthcare (ICCH) Annual Research Conference. Baltimore, MD. October 2017. International, poster.
4. Dougoud, N., Stanek, S., **Norton, S.**, & Gramling, R. (2017). *Use of Secondary Data for Doctoral Dissertations*. Eastern Nursing Research Society meeting, Philadelphia, PA. April 6, 2017.
5. Chiafery, M., Hopkins, P., **Norton, S.**, & Shaw, M. *Nursing Ethics Huddles To Address Moral Distress Among ICU Nurses*. American Society for Bioethics and Humanities annual meeting, Washington, DC. October 5, 2016.
6. Pyke, H & **Norton S.** *Parents' Experiences of Feeding & Swallowing in Children with Advanced Illness Receiving Palliative Care*. American Speech & Hearing Association, Annual Convention, Denver, CO. November 13, 2015.
7. Mammen, J., Rhee, H., **Norton, S.**, & Butz, A. (2015). *Qualitative Research in Teens with Asthma; Understanding Patterns of Symptoms and Self-Management*. Sigma Theta Tau International 43rd Biennial Convention, Las Vegas, NV. November 9th, 2015.
8. Trimbur, M. C., Quill, T., & **Norton, S.** *On Suffering: Perspectives on Suffering in the Primary Care Setting*. The Society for General Internal Medicine 36th Annual Meeting, Denver, CO. April, 2013.
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 19. Shah, M., Quill, T. E., **Norton, S. A.**, Lam, Y., Buckley, M., & Fridd, C. *What bothers you the most? Initial responses from patients receiving palliative care.* American Academy of Hospice and Palliative Care Medicine/Hospice and Palliative Care Nurses Association Annual Meeting, Salt Lake City, UT. February 14, 2007.
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 22. **Norton, S. A.** *Shared decision-making near the end of life: Family members' perspectives.* Eastern Nursing Research Society 14th Annual Scientific Sessions, State College, PA. March, 2002.
 23. **Norton, S. A.** & Bowers, B. J. *Reconciling Choices and Goals Near the End of Life.* Midwest Nursing Research Society Annual Meeting, Columbus, OH. March 30, 1998; and, at the Beta Eta Chapter of Sigma Theta Tau Research Day, Madison WI. April 17, 1998.
 24. Pellino, T., Gordon, D. B., Bowers, B. J., **Norton, S. A.**, & Schroeder, S. *Patient Perceptions of Intravenous Patient Controlled Analgesics.* Beta Eta Chapter of Sigma Theta Tau Research Day, Madison WI. April 17, 1998.
 25. **Norton, S. A.** & Bowers, B. J. *Negotiating Decisions Near The End Of Life.* Wisconsin Nurses Association Annual Meeting, Madison WI. October 24, 1997.
 26. **Norton, S. A.** & Bowers, B. J. *Perceptions and Use of Advance Directives Near The End Of Life.* Beta Eta Chapter of Sigma Theta Tau Annual Research Day, May 19, 1997 and, at the University of Wisconsin Hospitals and Clinics Nursing Research Day, Madison WI. May 7, 1997.
 27. Gordon, D. B., Ward, S. E., Pellino, T., & **Norton, S. A.** *Searching For an Explanation of Patient Satisfaction with Pain Management.* 21st Annual Scientific Meeting of the American Pain Society, Chicago IL. April 4-5, 1997.

PEER REVIEWED PODIUM PRESENTATIONS [National/International]

1. Zhang, Y., **Norton, S.**, Mohile, S.G., Culakova, E., Loh, K.P., Flannery, M. "The effects of uncertainty and emotional distress on quality of life in patients with advanced cancer and their family caregivers: testing dyadic relationship using Actor-Partner Interdependent Model. (Oral Presentation) Oncology Nursing Conference Congress" April 27th – May 3rd 2020, San Antonio, TX.

2. Kadambi S, Kehoe L, Patil A, Wells M, Lei L, Gilmore N, Vogel V, Philip T, Hopkins J, Whitehead M, Mohile S, **Norton S.** “*I have a doctor that handles all the other stuff.*” *Perceptions of older adults about discussing age-related concerns with their oncologists: A University of Rochester NCI Community Oncology Research Program (NCORP) Geriatric Assessment (GA) trial.* (Oral presentation) International Society of Geriatric Oncology, Geneva, Switzerland. Nov 14-19, 2019.
3. Ingersoll, L., Saeed, F., Ladwig, S., **Norton, S. A.**, Anderson, A., Alexander, S. C., & Gramling, R. *The prevalence and determinants of feeling completely heard and understood before and after palliative care consultation.* International Conference on Communication in Healthcare (ICCH) Annual Research Conference. Baltimore, MD. October 2017. International.
4. Mukamel, D., Ladd, H., Cai, X., Caprio, T., Ladwig, S., Quill, T., **Norton, S.**, Olsan, T., & Temkin-Greener, H. *Impact of Nursing Home Palliative Care Teams on End-of-Life Outcomes: A Randomized Controlled Trial.* Presented at Academy Health Annual Meeting New Orleans, LA. June 25, 2017.
*Named a Best Abstract-Most Outstanding Research at Academy Health
*Nominated for Aetna Award for Excellence in Research-APHA 2017
5. Gramling, R., & **Norton, S.** *Goal Communication in Palliative Care Decision-Making Consultations,* International Conference on Communication in Healthcare. New Orleans, LA. October 27, 2016.
6. Sellers, C. R., Mammen, J., Rhee, H., & **Norton, S. A.** The 2015 International Qualitative Health Research Conference, Toronto, ON, CAN.
7. **Norton, S.**, Dougoud, N., Pyke, H., Tedesco, S., Quill, T., & Powers, B. *Goals of Care Transition in Palliative Care Consultation.* Paper presented at the 27th Annual Eastern Nursing Research Society meeting, Washington DC. April 17, 2015.
8. Casarett, D., **Norton, S.**, Dy, S. M., Herr, K., Rotella, J., Ast, K., & Lupu, D. *Making Your Measurements Matter: The AAHPM and HPNA Measuring What Matters Project.* Philadelphia, PA. February 26, 2015.
9. Ast, K., Casarett, D., Lupu, D., **Norton, S.**, Rotella, J., & Herr, K. *Measuring What Matters Project: Why It Matters What You Measure.* Annual Assembly of the American Academy of Hospice and Palliative Medicine /Hospice and Palliative Care Nurses Association. San Diego, CA. March 13, 2014.
10. Lupu, D., Casarett, D., Makowski, S., Ast, K., **Norton, S.**, Herr, K., Rotella, J., & McMillan, S. *Measuring What Matters: Recommended Quality Measures for Palliative Care Programs,* Annual Assembly of the American Academy of Hospice and Palliative Medicine /Hospice and Palliative Care Nurses Association. San Diego, CA. March 12, 2014.
11. Alexander, S. C., Ladwig, S., **Norton, S.**, Gramling, D., Davis, J. K., Metzger, M., & Gramling, R. *Patient and loved ones' emotional expressions in palliative care decision-making consultations: A direct observation study.* Paper presented at American Academy on Communication in Healthcare International Conference. Montreal, CAN, 2013.
12. Alexander, S. C., Somoroff, M. A., Garner, D. K., Davis, J. K., **Norton, S. A.**, Gramling, D. J., Ladwig, S., & Gramling, R. *Emotional Storm Tracking: Toward the Development of a Method for Measuring Paralinguistic Expressions of Emotions.* Paper presented at American Academy on Communication in Healthcare International Conference. Montreal, CAN. 2013.

13. **Norton, S.**, Metzger, M., Quill, T., Alexander, S., & Gramling, R. *Palliative Care Communication: Linking Patient Values, Prognoses, and Goals of Care*. Paper presentation at the Eastern Nursing Research Society meeting. Boston, MA. April 18, 2013.
14. Gramling, R., **Norton, S. A.**, Ladwig, S., Metzger, M., Winters, P., Quill, T., & Alexander, S. *Latent Classes of Prognosis Conversations in Palliative Care Decision-Making Consultations*. Annual Conference of the American Academy of Hospice and Palliative Medicine /Hospice and Palliative Care Nurses Association. New Orleans, LA. March 15, 2013.
15. **Norton, S.**, Metzger, M., DeLuca, J., Quill, T., Alexander, S., & Gramling, R. *Linking Prognoses, Treatment Paths, and Values in Goals-of-Care Conversations*. Annual Conference of the American Academy of Hospice and Palliative Medicine /Hospice and Palliative Care Nurses Association. New Orleans, LA. March 15, 2013.
16. Sellers, C. R., Baggs, J. G., & **Norton, S. A.** *Ethnographic Exemplars of End-of-Life Decision Making in Adult ICUs*. New Directions for Qualitative Health Research. 18th Qualitative Health Research (QHR) Conference. Montréal, Québec, CAN. October, 2012.
17. Metzger, M., **Norton, S. A.**, Quinn, J., & Gramling, R. *Patients' and Family Members' Perceptions of Palliative Care in Late-Stage Heart Failure Care*. Presented the Eastern Nursing Research Society Annual Conference, New Haven, CT. March 28, 2012.
18. Metzger, M., **Norton, S.**, Quinn, J., & Gramling, R. *Heart failure patients' and family members' understanding of prognosis and its relationship to goals*. Hospice and Palliative Nursing Association Annual Conference. Denver, CO. March, 2012.
19. Gramling, R., **Norton, S.**, Ladwig, S., Metzger, M., Deluca, J., Epstein, R., Quill, T., & Alexander, S. *Forecasting and Foretelling: Association between Physicians' Expectations of Survival Time and Characteristics of Prognosis Communication in Palliative Care Consultations*. American Association of Palliative Medicine Annual Conference. Denver, CO. March, 2012.
20. Baggs, J., Schmitt, M. H., Prendergast, T. J., **Norton, S. A.**, Sellers, C. R., & Quinn, J. R. *Who Is Attending? End-of-Life Decision Making In the ICU*. Annual Assembly of the American Academy of Hospice and Palliative Medicine and Hospice and Palliative Nurses Association. Denver, CO. March, 2012.
21. Metzger, M., **Norton, S.**, Quinn, J., & Gramling, R. *Patient and Family Members' Perceptions of Palliative Care in Late-Stage Heart Failure Care*, Eastern Nursing Research Society Annual Scientific Sessions, New Haven, CT. March, 2012.
22. Schmitt, M. H., Baggs, J. B., Lamb, G., & **Norton, S. A.** *Issues in achieving role competencies for interprofessional practice. Collaborating Across Borders*, Tucson, AZ. November, 2011.
23. Sellers, C. R., Baggs, J. G., & **Norton, S. A.** *The utility of advance directives in adult ICUs*. The 64th Annual Scientific Meeting of the Gerontological Society of America, Boston, MA. November, 2011.
24. Gramling, R., **Norton, S.**, Ladwig, S., Metzger, M., Deluca, J., Epstein, R., Quill, T., & Alexander, S. *Prognosis Communication in Palliative Care*. National Palliative Care Research Center & American Cancer Society, Kathleen Foley Research Symposium. Quebec, CAN. October, 2011.
25. Baggs, J. G., Schmitt, M. H., Prendergast, T. J., **Norton, S. A.**, Sellers, C. R., & Quinn, J. R. *Who is Attending? ICU physicians at the end of life*. Royal College of Nursing Research Conference, Harrogate, UK. May, 2011.

26. Hogan, L. & **Norton, S. A.** *Palliative Care Consultation in the MICU: Processes and Outcomes*. The International Association for the Study of Pain meeting, Chandigarh, IND. February 20, 2011.
27. Temkin-Greener, H., Zheng, N., **Norton, S.**, Ladwig, S., & Quill, T. *Measuring End-of-Life Care Processes in Nursing Homes*. State Society on Aging in New York, Rochester, NY. October 17, 2009.
28. **Norton, S. A.**, Schmitt, M. H., Powers, B. A. Fairbanks, E., DeLuca, J., Metzger, M., & Quill, T. E. *Rules at the Borders: Passport to Institutionalizing Palliative Care*. American Academy of Hospice and Palliative Medicine and Hospice and Palliative Nurses Association Annual Meeting, Austin, TX. March 27, 2009.
29. **Norton, S. A.**, Schmitt, M. H., Powers, B. A. Fairbanks, E., DeLuca, J., Quill, T. E., & Metzger, M. *Institutionalizing Palliative Care Consultation Services in the Academic Hospital Setting*. State of the Science Congress in Nursing Research Meeting, Washington, DC. October 4, 2008.
30. **Norton, S. A.**, Baggs, J. G., Schmitt, M. H., & Quinn, J. *They're Not Ready Yet: Time and Timing in EOL Decision-Making*. American Academy of Hospice and Palliative Care Medicine and Hospice and Palliative Care Nurses Association Annual Meeting, Nashville, TN. February 10, 2006.
31. Hogan, L., **Norton, S. A.**, Quill, T. E., & Buckley, M. *Proactive Palliative Care in the Medical Intensive Care Unit*. American Academy of Hospice and Palliative Care Medicine and Hospice and Palliative Care Nurses Association Annual Meeting, Nashville, TN. February 9, 2006.
32. Baggs, J. G., **Norton, S. A.**, Schmitt, M. H., Dombek, M. T., Quinn, J. R., & Sellers, C. R. *Limitation of Treatment Decision Making in the ICU - An Ethnographic Study*, symposium presentation at the National Congress for the State of the Science meeting, Washington, DC. October 7, 2004.
33. Quill, T. E., & **Norton, S. A.** *Integrating Performance Improvement and Research into a Palliative Care Clinical Consultation Service: Challenges and Opportunities*. The 19th National Academy of Hospice and Palliative Care Organization's Management and Leadership Conference: Creating Pathways for Care at the End of Life, Washington, DC. September 30, 2004.
34. **Norton, S. A.**, Baggs, J. G., Schmitt, M. H., Dombek, M. T., Quinn, J. R., & Sellers, C. R. *ICU Culture and Family Meetings for Older Adults Near the End of Life*. The Annual Gerontological Society of America Meeting, San Diego, CA. November, 2003.
35. **Norton, S. A.**, Baggs, J. G., Schmitt, M. H., & Sellers, C. R. *Family meetings: Culture, structure and function in three ICU settings*. The Eastern Nursing Research Society's annual conference, New Haven, CT. March 2003.
36. **Norton, S. A.**, Quinn, J., & Baggs, J. G. *The symbolic representation of nursing homes in decisions to limit life-sustaining treatment near the end of life*. 55th Annual Gerontological Society of America's Annual Scientific Meeting, Boston, MA. November 25, 2002.
37. Canales, M., Murphy, N., **Norton, S. A.**, & DeFillippis, J. *Values, Policy and Political Action*. 12th Annual International Critical and Feminist Perspectives in Nursing Conference, Portland, ME. November 8, 2002.
38. **Norton, S. A.** *Facilitating decision-making near the end of life: A systematic review of end of life decision-making in long term care*. 3rd Annual Evidence-Based Practice Conference, Rochester, NY. December 8, 2001.

39. **Norton, S. A.** *Provider Comfort and Experience: Two Conditions for End-of-Life Care Planning.* American Public Health Association Annual Meeting, Boston, MA. November 13, 2000.
40. **Norton, S. A.** *Negotiating End-of-Life Decisions: A Grounded Theory Study.* Midwest Nursing Research Society Annual Meeting, Dearborn, MI. April 3, 2000.
41. **Norton, S. A.** *Reconciling Decisions Near the End of Life: A Grounded Theory Study.* Midwest Nursing Research Society Annual Meeting, Indianapolis, IN. April 12, 1999.
42. **Norton, S. A.** *End-of-life decision making and dependency: A grounded theory study.* International Images of Health Conference at the University of Ballarat, Ballarat, Victoria, AU. February 5, 1996.

VISITING PROFESSOR

RESPECT Center & School of Nursing at Indiana University-Purdue University-Indianapolis, IN. November 2-4, 2015.

Helen Denne Schulte Visiting Professor at the University of Wisconsin-Madison, March 21-23, 2012.

SELECTED INVITED PRESENTATIONS, WORKSHOPS, & WEBINARS

1. “Family Caregiver Descriptions of Stopping Chemotherapy and End-of-Life Transitions presented at the Wilmot Cancer Institute 3rd Annual Nursing Conference, Rochester, NY. April 22, 2019.
2. “Linking Caregivers Descriptions of Chemotherapy Cessation and End-of-Life Transitions,” Columbia University School of Nursing Enrichment Series, Center for Improving Palliative Care for Adults with Multiple Chronic Conditions. New York City, NY, October 25, 2018
3. “Nursing Research: Impact on Cancer Care”, Panelist, Genesee Valley Oncology Nursing Society Annual Teaching Day. Rochester, NY, October 12, 2018.
4. “Intro to Clinical Research for Chaplains”, Strong Memorial Hospital, Rochester, NY. February 8, 2018
5. Using “*Measuring What Matters*” to Inform Your Practice for the Hospice and Palliative Nurses Association. [Webinar] March, 2017.
6. “Stepping Up to the Plate: National Palliative Care Quality Initiatives.” Palliative Care Collaborative: 9th Annual Regional Conference. Co-sponsored by Wayne State University and Henry Ford Health System, Dearborn, MI. October 21, 2016. [Keynote]
7. “Making Performance Improvement Work in Your Setting.” Palliative Care Collaborative: 9th Annual Regional Conference. Co-sponsored by Wayne State University and Henry Ford Health System, Dearborn, MI. October 21, 2016. [Keynote]
8. “Getting to the Right Clinical Measures in Palliative Care: Where are we and where do we go from here?” Coalition to Transform Advanced Care (C-TAC), National Summit Meeting, Washington DC. September 21, 2016.
9. “Communication, Systems, and Culture: Research at the Boundaries of Palliative Care.” Center for Nursing Excellence in Palliative Care at Emory University, Atlanta, GA. September 7, 2016. [Keynote]
10. “Driving a National Performance Improvement Agenda in Hospice & Palliative Care” Fairbanks Ethics Lecture, Indianapolis, IN. November 5, 2015.

11. "Measuring What Matters in Hospice and Palliative Care" Visiting Nurse Service, Rochester, NY. April 23, 2015.
12. "Case Studies in Ethics: Hospitalized Older Adults", Gerontological Nurse Practitioner Day, University of Rochester, SON. February 10, 2015.
13. "Mixed Methods in Clinical Research" Flaum Eye Institute, URM, Rochester, NY. December 5, 2014.
14. "Managing Conflict: Palliative and Psychiatric Liaison Teams." Second annual Interprofessional Innovation and Education Conference, URM Rochester, NY. November 18, 2014.
15. "News You Can Use: Research Update in Palliative Care." Plenary session for Second Annual Palliative Care Collaborative of Rochester Conference, Rochester, NY. November 7, 2014.
16. "Leadership in Palliative Care: Research." Plenary panel for Hospice and Palliative Care Nurses Association Leadership Weekend, Pittsburgh, PA. July 18, 2014.
17. "Optimizing Research in Practice: Mixed Method Designs to Exploit Methodological Strengths." CTSI Research Institute, Rochester, NY. June 19, 2014.
18. "Research Update in Palliative Care." Opening plenary for First Annual Palliative Care Collaborative of Rochester Conference, Rochester, NY. November 1, 2013.
19. "Clinical Ethics in Long-term Care." Jewish Senior Life, Rochester, NY. March 29, 2013.
20. "Direct Observations of Palliative Care Consultation Conversations." Health Services Research Seminar, URM Community and Preventive Medicine, Rochester, NY. April 27, 2012.
21. "Palliative Care Across the Age Continuum." Sigma Theta Tau Region II Conference, Epsilon Xi Chapter. Rochester, NY. March 30, 2012.
22. "Patients in Transition: The context for decision making in palliative care." University of Wisconsin, School of Nursing. Madison, WI. March 22, 2012.
23. Palliative and Critical Care Case Conference: Palliative Care in the ICU-University of Wisconsin Hospitals and Clinics. Madison, WI. March 22, 2012.
24. "Using Qualitative Research for Clinical Questions." Department of Psychiatry Seminar, University of Rochester, School of Medicine. February 8, 2012.
25. "Just a Closer Walk with Thee: Trends and Outcomes in Palliative Care." University of Rochester, School of Nursing Research Hour. October 5, 2011.
26. "Navigating Tensions: Integrating Palliative Care Services into Hospital Settings" national webinar presented for AgeWISE, a Geropalliative Nursing Initiative, Massachusetts General Hospital, Boston, MA. August 24, 2011.
27. "Goals of Care and End-of-Life Decision-Making." University of Rochester Medical Center, AgeWISE Geropalliative Nursing Initiative, Rochester, NY. July 20, 2011.
28. "Principles of Geriatric Palliative Care Nursing." University of Rochester Medical Center, AgeWISE Geropalliative Nursing Initiative, Rochester, NY. March 2, 2011.
29. "How it Grows: Institutionalizing a Palliative Care Consultation Service." University of Rochester Medical Center, Biopsychosocial Rounds, Rochester, NY. March 24, 2010.
30. "Content and Process of Team Delivery of Palliative Care in an Academic Hospital." University of Huddersfield, Huddersfield, UK. February 17, 2010.
31. "National Trends in Palliative & Home Care" keynote speaker for the Home Care Association of New York annual meeting. Albany, NY. November 4, 2009.

32. "Palliative Care: Making the Connections in Research & Practice" keynote at St. Joseph's Hospital and Health Center's annual Research Day, Syracuse, NY. October 16, 2009.
33. "Life at the Margins: Ethics and End-of-Life Care" keynote speaker for National Nurses Week at the Rochester Veterans Outpatient Clinic, Rochester, NY. May 7, 2009.
34. "Palliative Care: The Articulation of Clinical Practice and Research" with L. Hogan, Sigma Theta Tau Epsilon Xi Chapter Fall Meeting. Rochester, NY. November 20, 2008.
35. "Hospital-Based Palliative Care: No Longer an Oxymoron" with L. Hogan, University of Rochester Annual Alumni Welcome Reception, Rochester, NY. September 25, 2008.
36. "Update on Palliative Care: Research and Clinical Practice" with L. Hogan & M. Buckley, University of Rochester, School of Nursing Annual Preceptor Appreciation Day, Rochester, NY. May 15, 2008.
37. "New Frontiers, New Borders: Palliative Care in the Academic Health Care Setting," Binghamton University, Binghamton, NY. May 2, 2008.
38. "ELNEC Training." University of Rochester, Center for Lifelong Learning. Rochester, NY. November 1- 2, and November 9, 2007.
39. "ELNEC Training." University of Rochester, Center for Lifelong Learning. Rochester, NY. May 30, 31, and June 1, 2007.
40. "Expressions of Nonabandonment during the Intensive Care Unit Family Conference." Journal Club National Teleconference [audio CD & transcript]. **Norton, S. A.**, facilitator, Hospice and Palliative Nurses Association, Pittsburgh, PA. May 16, 2007.
41. "Foundations of Hospice and Palliative Care." Center for Lifelong Learning, Media Site Live [online 4 credit CEU offering]. University of Rochester, School of Nursing. April 2, 2007.
42. "Proactive Palliative Care Consultation in the Medical ICU: A Model for Nurse Managers" with Marcia Buckley, RN, NP and Laura Hogan, RN, NP at the University of Rochester Medical Center, Clinical Nurse Manager Meeting, May 11, 2006; repeated at the Clinical Nurse Leadership Meeting. June 13, 2006.
43. "Proactive Palliative Care Consultation in the Medical ICU" with Marcia Buckley, RN, NP and Laura Hogan, RN, NP at the University of Rochester Medical Center, Palliative Care Rounds. January 25, 2006.
44. "ELNEC Training." University of Rochester, Center for Lifelong Learning. Rochester, NY. October 8, 15, and 22, 2004.
45. "Palliative Care in the ICU: The IHI Project" with Robert Holloway, MD and expert clinical panel at the University of Rochester Medical Center, Biopsychosocial Rounds. May 26, 2004.
46. "Palliative Care Consultations: 2 Years and Counting" with Timothy Quill, MD and Jeffrey Allen, MD, at the University of Rochester Medical Center, Biopsychosocial Rounds. April 28, 2004.
47. "Working with people near the end of life" for the Lay Ministers at the United Methodist Church, Bergen NY. August 20, 2003.
48. "ELNEC Training," University of Rochester, Center for Lifelong Learning. Rochester, NY. May 30, 31, and June 1, 2003.
49. "Nursing Homes, Ethics, and Life Sustaining Treatment Limitation" at the University of Rochester Interdisciplinary Clinical Ethics Rounds. April 9, 2003.
50. "Palliative Care in acute care settings: New horizons," at the University of Rochester School of Nursing Research Forum, Rochester, NY. December 12, 2002.

51. "Physicians Orders for Life-Sustaining Treatment" presentation with Margaret M. Carley RN, JD, at Porthaven Care Center, Portland, OR. February 21, 2001.
52. "The Role of Clinical Ethics Consult Services" at Oregon Health Sciences University, Portland, OR. May 18, 2000.
53. "Ethics and End-of-Life Issues" for the Legal and Ethical Issues in Healthcare . . . on Trial conference at Legacy Meridian Park Hospital, Tualatin, OR. March 7, 2000.
54. "DNR and Advance Directives: Legal and Ethical Issues." Panel Member at the Eldercare Ethics Symposium, Madison, WI. April 22, 1999.
55. "Negotiating Decisions Near the End of Life" at the University of Wisconsin Hospitals and Clinics Pain and Palliative Care Conference, Madison, WI. March 23, 1999.
56. "Trauma Ethics" at the Emergency Nurses Association Trauma Course, Madison, WI. May 21, 1998.
57. "Ethical and Professional Practice Issues and Trends" at the Midwest Alliance in Nursing; Nursing Informatics Partnership Conference, Madison, WI. May 21, 1997.
58. "Nurses Perceptions and Use of Advance Directives" at the University of Wisconsin-Madison School of Nursing Research Colloquium, Madison, WI. April 28, 1997.
59. "Nursing Ethics at the Bedside" at Edgewood College, Madison, WI. April 4, 1997.
60. "Ethical Decision Making for Nurses" for the University of Wisconsin Outreach and Continuing Education in Nursing Audiotape Series . . . Madison, WI. September 26, 1996.
61. "Exploring Dependency: Ethical and Political Consequences for Chronically Ill Persons" at the University of Wisconsin, School of Nursing Research Colloquium, Madison, WI. May 8, 1996.
62. "Issues in Knowledge Development in Nursing." University of Wisconsin, School of Nursing Research Colloquium, Madison, WI. April 24, 1996.
63. "Multi-System Organ Failure; A Case Study." University of Wisconsin, School of Nursing, Madison, WI. May 1994 and December 1994.
64. "Caring for Patients with Liver Disease: A Case Study." University of Wisconsin, School of Nursing, Madison, WI. April 1994 and November 1994.
65. "Advanced Directives and Ethics in the Critical Care Arena." Southwest Wisconsin Chapter of the American Association of Critical Care Nurses, Madison, WI. July 8, 1992.
66. "An Ethic of Care." The Challenge of Ethical Decision Making conference, University of Wisconsin Hospital and Clinics, Madison, WI. October 30, 1992.
67. "Precepting Students and Staff." Introductory Preceptor Workshop. University of Wisconsin Hospital and Clinics, Madison, WI. May 27, 1992.
68. "Psycho-social implications for the critically ill patient and family." University of Wisconsin Hospital and Clinics, Madison, WI. September 24, 1992.

STUDENT SUPERVISION

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| 2019-present | MS-PhD Advisor, Melanie Bobry |
| 2019-present | PhD Committee Member, Rachel Carter [Warner School of Education] |
| 2016-present | PhD Committee Member, Linda Francis [Warner School of Education] |
| 2013-2016 | DNP Committee Member, Marianne Chiafery |
| 2013-2020 | PhD Advisor & Chair, Susan Stanek |
| 2013-2016 | PhD Committee Member, Jennifer Mammen |
| 2012-2019 | PhD Advisor & Chair, Heather Pyke |

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| 2011-2014 | DNP Mentor, Elizabeth Palermo, St. John Fisher College |
| 2011-2020 | MS-PhD Advisor & Chair, Nathalie Dougoud |
| 2006-2011 | PhD Advisor, F31 Sponsor, and Dissertation Chair for Susan Lowey and her funded study, "Care Preferences of Individuals Living With Advanced Cardiac and Respiratory Illness." |
| 2005-2012 | MS-PhD Advisor, F31 Sponsor, and Dissertation Chair for Maureen Metzger for her funded study, "Patients' Perceptions of the Role of Palliative Care in Late-Stage Heart Failure." |
| 2006-2009 | Dissertation Chair for Craig Sellers for his dissertation, "A Grounded Theory of Advance Directives and Guardianship Planning by People with HIV and AIDS." |
| 2005-2006 | Research Mentor for Fuld Scholar, Jake Blaydes |
| 2004-2010 | PhD Advisor for Irlande Robillard |
| 2004-2010 | Dissertation Committee Member for Jane DeLuca |
| 2004-2006 | Dissertation Committee Member for Jane Scharff |
| 2001-2006 | Dissertation Committee Member for Craig Sellers |
| 2002-2003 | Dissertation Committee Member for Nan Rong, Department of Community and Preventive Medicine: "Variations in end of life care." |
| 1997-1999 | Research Mentor, School of Nursing, University of Wisconsin-Madison. Served as a research mentor for 2 Master's Students' research projects and 4 undergraduate nursing students' honors projects. |

INTERNATIONAL EXTERNAL EXAMINER, THESES AND DISSERTATIONS

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| 2003 | McKenzie-Green, Barbara. "Shifting Focus, How Registered Nurses in Residential Aged Care Organize their Work." [grounded theory] University of Technology, Auckland NZ. |
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TEACHING

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| 2018-2019 | Course Professor for Wilmot Cancer Center Qualitative and Mixed Method Research Methods, Independent Study Co-Course Professor for Ethics and Public Policy, Nur403 |
| 2016-2017 | Course Professor for Dissertation Workshop (Fall), Nur590 Course Professor for Dissertation Workshop (Spring), Nur590 |
| 2015-2016 | Course Professor for Role of the Clinical Researcher, Nur560 |
| 2014-2015 | Course Professor for Advanced Qualitative Methods, Nur556 |
| 2013-2014 | Course Professor for Palliative Care Research Seminar, Nur549 Course Professor for Advanced Qualitative Methods, Nur556 |
| 2012-2013 | Course Professor for Ethics and Public Policy, Nur403 Course Professor for Advanced Qualitative Methods, Nur556 |
| 2011-2012 | Course Professor for Ethics and Public Policy, Nur403 |
| 2010-2011 | Course Professor for Ethics and Public Policy, Nur403 Course Professor for Dissertation Workshop, Nur590 |
| 2008-2009 | Course Professor for Ethics and Public Policy, Nur403 |
| 2007-2008 | Course Professor for Epistemology and Concept Development, Nur505 Course Professor for Epistemology and Theory Construction, Nur506 |
| 2006-2007 | Course Professor for Ethics and Public Policy, Nur403 |

- 2004-2005 Course Professor for Epistemology and Concept Development, Nur505
Course Professor for Health Policies and Decision Making in Health Care Systems, Nur353
- 2003-2004 Course Professor for Epistemology and Concept Development, Nur505
Course Professor for Epistemology and Theory Construction, Nur506
Course Professor for Health Policies and Decision Making in Health Care Systems, Nur353
- 2002-2003 Course Professor for Ethics and Public Policy, Nur403
Course Professor for Epistemology and Concept Development, Nur505
Course Professor for Epistemology and Theory Construction, Nur506
- 2001-2002 Course Professor for Epistemological Debates in Nursing, Nur501, a doctoral level seminar.
Course Professor for Palliative and Hospice Care, Nur326, an undergraduate and/or Masters elective course.
- 1999-2001 Guest Lecturer, Oregon Health and Science University, Portland OR. Invited lectures and seminars on advanced practice and ethics, end-of-life care, clinical ethics and cultural diversity, and research ethics at the graduate level.
- 1997-1999 Guest Lecturer, School of Nursing, University of Wisconsin-Madison. Invited lectures on ethical theory, research ethics and interpretive research in graduate and undergraduate level courses.
- 1996-1997 Teaching Assistant, School of Nursing, University of Wisconsin-Madison. Legal and Ethical Issues in Nursing (N401).
- 1994-1996 Clinical Instructor, School of Nursing, University of Wisconsin-Madison. Clinical Nursing I (N219).
- 1994 Teaching Assistant, School of Nursing, University of Wisconsin-Madison. Clinical Nursing I (N219).
- 1993 Teaching Assistant, School of Nursing, University of Wisconsin-Madison. Fundamentals of Nursing (N212).
- 1990-1992 Associate Instructional Specialist, School of Nursing, University of Wisconsin-Madison, Clinical Preceptor for Senior students in critical care.

PROFESSIONAL SERVICE (National/International)

- 2019, May Grant Reviewer, Palliative Care Research Cooperative
- 2018, Feb Grant Reviewer, Co-Chair, NIH Research CSR Special Emphasis Panel/SRG 2018/05 ZRG1 HDM-B (82)
- 2017 Jan & Nov Grant Reviewer, NIH Research CSR Palliative Care Special Emphasis Panel/SRG: 2018/01 ZRG1 HDM-V (90) R
- 2016-2018 National Quality Forum (NQF) Measure Incubator Program: Partnership and Collaboration workgroup member. Washington, DC.
- 2016 Grant Reviewer, NIH Research CSR Special Emphasis Panel/SRG: 2016 ZRG1 NRCS-V (08).
- 2015-2018 Centers for Medicare and Medicaid Services, *Hospice Composite Measure Technical Expert Panel*, RTI International. Washington, DC.
- 2015 Grant Reviewer, NIH Research CSR IRG/SRG: 2015 ZRG1 NRCS-B (08).

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| 2015 | Grant Reviewer, Marie Curie Research Programme-Cancer Research, UK. |
| 2013-2016 | Co-Chair with D. Cassarett, <i>Measuring What Matters</i> —National AAHPM/HPNA Task force to develop national measurement guidelines for palliative care. |
| 2013 | Scientific Abstract Reviewer for AAHPM/HPNA Annual Meeting. |
| 2013-2014 | Writing Mentor, <i>Journal of Hospice and Palliative Nursing</i> . |
| 2012 | Scientific Abstract Reviewer for AAHPM/HPNA Annual Meeting. |
| 2011 | Senior Researcher Mentor, for the NIH/NINR Senior and Junior Researcher Dyad Program, <i>The Science of Compassion: Future Directions in End-of-Life and Palliative Care</i> . |
| 2010 | Grant Reviewer, NIH Research, NIH/NINR NRCC SRG 49. |
| 2009 | Grant Reviewer, NIH Research NIH/NINR ZNR1 REV W04 for Palliative Care RO1 RFA-NR-09-004. |
| 2008-2011 | Research Grant Reviewer, Sigma Theta Tau International. |
| 2007-2008 | Co-Chair, Scientific Sub-Committee for AAHPM/HPNA Annual Meeting and Abstract Reviewer. |
| 2006-2008 | Chair, Research Committee, Hospice and Palliative Nurses Association. |
| 2004-2006 | Member, Research Committee, Hospice and Palliative Nurses Association. |
| 2002-present | Member, Hospice and Palliative Nurses Association. |
| 2002-2005 | Membership Committee, Eastern Nursing Research Society. |

JOURNAL REVIEWER

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|--------------|--|
| 2011-present | <i>Qualitative Health Research</i> |
| 2009-present | <i>Journal of Hospice and Palliative Care Nursing</i> |
| 2006-present | <i>Journal of Palliative Care</i> |
| 2006-present | <i>Critical Care Medicine</i> |
| 2001-present | <i>Research in Nursing & Health</i> |
| 2000 | Assistant Journal Editor for the Special issue on aging and end-of-life issues in the <i>Journal of Gerontological Nursing</i> |
| 1999-present | <i>Journal of the American Geriatric Society</i> |

PROFESSIONAL SERVICE (Local/Regional)

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|--------------|---|
| 2015-present | Member, <i>Accountable Health Partners/URMC Palliative Care Steering Committee</i> |
| 2012-present | Founding Member, <i>Rochester Palliative Care Consortium</i> |
| 2010-2012 | AgeWISE Nurse Researcher, Strong Memorial Hospital site. RN Residency: Transitioning to Geriatrics and Palliative Care developed by Massachusetts General Hospital and funded by the Health Resources and Services Administration (HRSA) |
| 2002-2010 | Rochester Health Commission's Community Wide End of Life/Palliative Care Initiative. Rochester, NY (https://www.excellusbcs.com/download/files/molst_info.pdf) |
| 2003-2007 | Hospice and Palliative Care Advisory Board, Visiting Nurse Service of Rochester, Rochester, NY |

2002-2004 Editor, Sigma Theta Tau Epsilon Xi Chapter Newsletter
1998-1999 Wisconsin Ethics Committee Network, Madison, WI
1997-1999 End-of-Life Patient Care Committee, University of Wisconsin Hospitals and Clinics, Madison, WI
1994-1995 Doctoral Student Representative on the Graduate Program Committee, University of Wisconsin School of Nursing
1992-1994 University of Wisconsin Hospitals and Clinic's Nursing Ethics Committee, Madison, WI
1991-1992 Co-Chairperson of the UWHC Critical Care Nursing Council, Madison, WI

UNIVERSITY SERVICE

2020-present Invited member of the Strong Memorial Hospital Covid Ethics Response Group, Co-Chair of the Ventilator Allocation Protocol Assurance Subcommittee
2019-present University of Rochester Committees: Conflict of Interest, Research Policy, Postdoctoral Task Force
URMC committees: SMD Research Strategic Advisory Committee, Clinical Research Review Process Improvement Team,
2019-present Co-Chair School of Nursing Research Council
2018-2020 SON member of University of Rochester Faculty Grievance Council
2018-2019 Member, Student Affairs Committee, URSON
Member, Faculty Governance, UR SON
2018 Chair, School of Nursing Ad Hoc task force to develop a Faculty Professionalism Council.
2017-2018 Member, University of Rochester Ad Hoc committee to revise Intimate Relations faculty policy.
Member, Faculty Governance, UR SON
2015-2017 Member, PhD Subcommittee, UR SON
2014-2015 Member, Search Committee for Associate Dean for Research, UR SON
2014-2016 Chair, Academic Appointment, Promotion, and Tenure Committee, UR SON
2013-2015 Member, Faculty Governance Committee, UR SON
2013-2015 Search Committee, School of Medicine, Department of Public Health Chair
2012 Grant Reviewer, CTSI Research, James P Wilmot Cancer Center, URMC
2012-2014 Chair, Academic Integrity Committee, UR SON
2012-2017 Faculty Mentor, Bioethics and Humanities Pathway, URMC SMD
2011-2012 Chair, Faculty Search Committee, UR SON
2011-2013 PhD Subcommittee, UR SON
2011-2012 Academic Misconduct Officer, UR SON
2011-2013 Member, Research Council, UR SON
2010-2012 Member, Faculty Governance Committee, UR SON
2010-2012 Chair, Academic Appointment, Promotion, and Tenure Committee, UR SON
2010 Member, Search Committee for Associate Dean for Research, UR SON
2010-2013 Member, Committee on Tenure and Privileges, UR
2009-present External Chair for PhD Dissertations, UR Graduate Studies
2008-present Member, Academic Appointment, Promotion and Tenure Committee, UR SON

2007-2008 Member, Dean Search Committee, UR, SON
2008-2010 Research Grant Reviewer, KL2, Clinical and Translational Science Initiative, URM
2008-2010 Education Directorate, Clinical and Translational Science Initiative, URM
2008-present Facilitator, Interdisciplinary Schwartz Rounds, Strong Memorial Hospital, URM
2008-2010 Member, Faculty Governance Committee, UR SON
2008-2009 Elections Officer, Faculty Governance Committee, UR SON
2007-2008 Chair, Faculty Governance Committee, UR SON
2007-2008 Member (ex-officio), UR Faculty Senate Executive Committee, URM
2007 Member, UR Task Force on Interdisciplinary, UR SON
2004-2007 Senator, UR Faculty Senate
2004-2005 Member, Research Committee, UR SON
2004-2007 Chaplains' Advisory Committee, URM
2003-2010 Member, Search Committee, UR SON
2002-present Member, Schwartz Center Rounds Planning Committee, Strong Memorial Hospital, URM
2002-present Member, Ethics Committee and Clinical Ethics Consult Team, URM
2002-2008 Member, Doctoral Sub-Committee, UR SON

COMMUNITY SERVICE

2019-present Vice President, Brighton Rowing Club
2019 Board Member at Large, Brighton Rowing Club
2012-2015 Community Member, Jewish Home Ethics Committee, Brighton, NY
2004-2007 Lyon Daughters Annual Bioethics Lecture Committee, Rochester Academy of Medicine, Rochester, NY
1996-1999 Research Committee for the South Madison Health and Family Center
Madison, WI

PROFESSIONAL MEMBERSHIPS

American Academy of Nursing
Sigma Theta Tau International
Hospice and Palliative Care Nurses Association
Eastern Nursing Research Society
American Nurses Association & ANA-NY